

SYMPOSIUM

NDIS: Is the Scheme Learning From the Wisdom Gained Through Lived Experience?

Presented by

Dr Nicola Hancock

Assoc. Prof Jen Smith-Merry

Faculty of Health Sciences



THE UNIVERSITY OF
SYDNEY



CO-DESIGN - ? At the heart of the NDIS

- NDIA commitment: co-design - bringing people with disability and their families and carers into the design and development of the NDIA's work to help get the best outcome.
- **“involving the end user of the service or experience in the design phase of a project or piece of work that aims to improve outcomes”**
(2015 NDIA co-design framework)

A brave initiative that
we all understood would
be being built during
flight



CO-DESIGN - ? At the heart of the NDIS

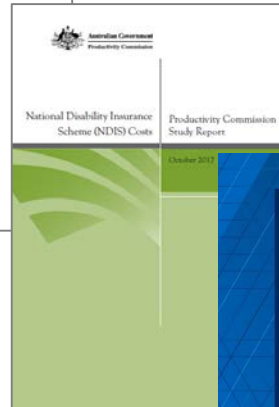
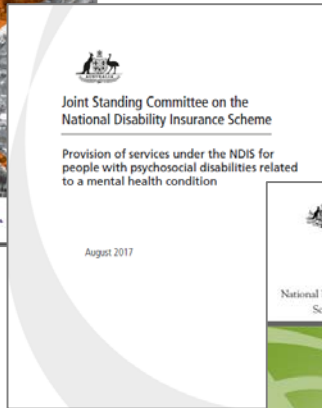
Is CO-DESIGN really happening?

Could it be done better?

we all understood would
be being built during
flight



Works/efforts to increase voice of user expertise



2016

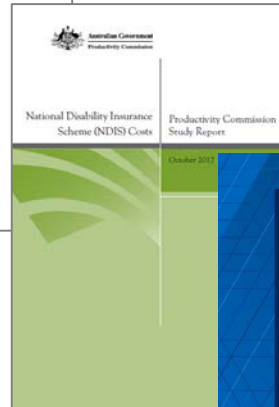
+ consultations
+ Public meetings....

Some invited and
some not



NOW

Works/efforts to increase voice of user expertise



2016

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NOW

**AMAZINGLY
CONSISTENT
MESSAGES OVER TIME**

LISTENING – central to Agency mission

ndis

National Disability Insurance Agency Annual Report 2015-16



The Agency's vision,
mission and goals



Listening
A culture of
empowerment

BUT...

Co-design involves more than listening

Speaking Frankly....

- The report highlights the need for the NDIA to establish permanent arrangements for on-going and active collaboration with consumers and carers on design and planning, implementation, monitoring and evaluation of policies and actions. Similarly, health professionals and service providers should be involved to strengthen existing structures and to build new processes.

Genuine co-design results in greater consumer and carer empowerment and ownership of mental health programs, effective advocacy and, ultimately, better programs and services with a higher return on government investment.

Let's be creative and visionary (and share our wisdom)

QUESTION:

How can NDIA, NDIS and the new Psychosocial Disability Pathway enhance co-design or co-production?

Ways to genuinely
balance/share the power

Beyond consultation and listening



Co-designing a better mental health system.
Mental Health Commission of NSW